



# Providing Sterilisation & Laboratory Services for the world's most innovative healthcare companies.

## Announcement New MyMedistri Features

April 28th 2025

As part of Medistri's digital improvement, we are bringing new features for all customers through our dedicated platform: MyMedistri.

Starting May 5 2025 and onward, all documents such as certificates, invoices and service-related activities will be handled exclusively via your MyMedistri account.

### What Changes on May 5

As we transition to a fully centralised and secure digital environment, the following changes will take effect:

- All newly issued documents, including certificates, invoices, and specifications, will be accessible only through MyMedistri.
- The historical Medistri platform will remain accessible for reference purposes for a period of two years.
- Existing MyMedistri user accounts have already been transferred. Users may be asked to update their passwords in line with updated security requirements.

This move is a key step in our digital transformation, giving you greater autonomy, faster access to documents, and improved service management.

### Information Security & Documentation Traceability

MyMedistri has been developed in line with the operational needs of regulated industries, where secure data access and traceability are essential. The platform offers:

- Centralised document access: Certificates are associated with each order and can be filtered by product, lot number, or organisation.
- Audit readiness: All required documentation is available for immediate retrieval during inspections or internal audits.
- Secure access: All data is stored and managed in accordance with strict data protection protocols, with platform access governed by user credentials and role-based permissions.

These features support clients' compliance processes while strengthening operational oversight.

### Ready to Get Started?

Already a Medistri customer? Request an onboarding session with our Customer Success Specialists to:

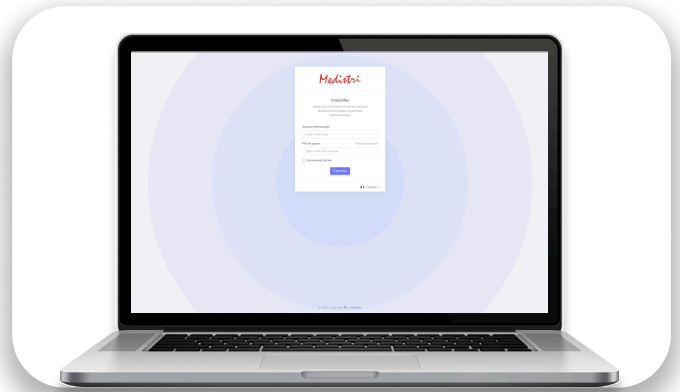
- Gain access to MyMedistri.
- Learn how to unlock its full potential.
- Get personalized training for your team.

[Click here to schedule your onboarding session today.](#)

To learn more about MyMedistri, visit on our website [here](#) or directly contact our team at [contact@medistri.swiss](mailto:contact@medistri.swiss).

– The Medistri Team

#Medistri



### How Does It Work?

With MyMedistri, you can:

- **Create Orders in Seconds:** Build new orders directly from validated customer cards or reorder with just 3 clicks.
- **Track Orders in Real Time:** Know exactly where your products are - whether in transit, sterilization, or ready for shipment.
- **Choose Sterilization Locations:** Select between Switzerland or Hungary based on your specific needs, all within the app.
- **Access Certificates Instantly:** View and manage certifications, billing, and compliance records from one centralized dashboard.
- **Collaborate Globally:** Work seamlessly with teams across multiple countries, assigning tasks and sharing visibility in real time.