



Providing Sterilization & Laboratory Services for the world's most innovative healthcare companies.

Announcement

Centralizing Communications: Medistri's New Customer Updates Page

September 1st 2025

At Medistri, we know that in today's fast-moving healthcare industry, communication must be clear, transparent, and accessible. Our services are built to meet the highest standards of performance and reliability — and our communications should reflect the same.

That's why we've created a new dedicated page on our website: Customer Updates. This page is designed to centralize all official announcements that have a direct operational impact on our partners.

It applies to all Medistri customers in Switzerland and Hungary, whether you are using our Sterilization, Laboratory, or Manufacturing services.

A Single Place for All Announcements

Until now, our customer communications - whether about holiday schedules, operational updates, or service announcements - were shared only via email. While effective, this format didn't allow our partners to easily revisit previous communications or ensure alignment across teams.

The Customer Updates page addresses this by acting as a structured archive of every official communication Medistri shares with its business partners. This includes:

- **Holiday & Operational Schedules** – so you can anticipate and plan your logistics with full visibility.
- **News & Announcements** – introducing new infrastructure or services that directly impact your operations.
- **Service Updates** – adjustments, improvements, or changes in workflows that affect your daily interactions with us.
- **Documentation & Protocol Notices** – clarifying requirements, process changes, or audit-related updates.

Why This Matters

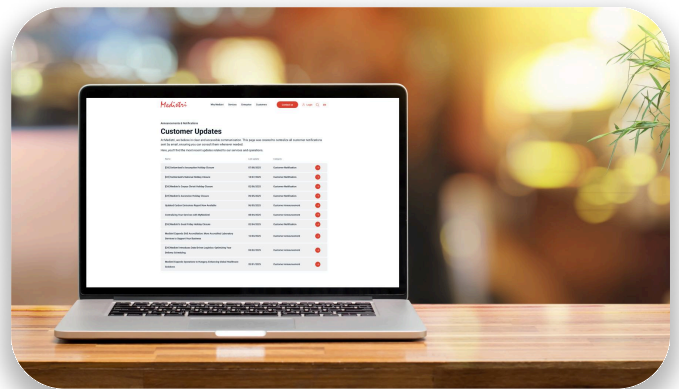
In a field where precision and coordination are essential, fragmented communication can introduce uncertainty. The Customer Updates page was built to strengthen:

- **Transparency** – every announcement is published online, ensuring equal access across your entire organization.
- **Continuity** – an always-available archive eliminates the risk of missed information or overlooked emails.
- **Efficiency** – centralized communications mean less time spent searching for past updates, more time focusing on operations.

Access the Page

All official announcements are now centralized for you on the Customer Updates page. Access it [here](#). For any questions, your Customer Success Specialist is here to support you — or reach us at contact@medistri.com.

— The Medistri Team



How It Works

Every official announcement that is sent to our business partners via email will now also be published on the Customer Updates page.

- If you receive an email from us, you can be certain the same information is also available online.
- If your colleagues need access to past updates, they can simply consult the archive.
- If you want to verify details during planning or audits, the information is always accessible in one place.

Supporting Your Operations with Clarity

Medistri's mission is not only to deliver high-quality sterilization, laboratory, and logistics services — but also to ensure that our customers' operations run smoothly, predictably, and transparently.