



Providing Sterilization & Laboratory Services
for the world's most innovative healthcare
companies.

Customer Notification - February 24th 2026

Update on installation of HU2 in Hungary

Dear business partners,

Please be informed of the following service arrangements during the upcoming infrastructure modifications:

Wednesday, 18th March 2026

- Laboratory: Operating as usual.
- Sterilization: Operating as usual.
- Logistics: Goods reception and expedition shipments will be closed on March 18th, due to infrastructure modifications. All Shipments can resume on **Thursday, 19th March**.

We would greatly appreciate if you would be able to complete as much expedition shipments as possible, the week and days prior to the 18th of March.

Contacts for enquiries

Laboratory: lab@medistri.swiss

Sterilization & Logistics: customerservice@medistri.com | +36306573723

We thank you for your understanding and wish you a great day!

- Your Medistri Team

FAQ

1. When will my laboratory results or sterilization/treatment certificates be available?

- All laboratory results and certificates will be uploaded and sent according to schedule.

2. Will the sterilization service continue during the infrastructure modifications on Wednesday, 18th March?

- Yes. Sterilization service continues to operate as usual.

3. Is reception of goods available on Wednesday, 18th March?

- Goods reception and expedition shipments stop on the 18th of March. All Shipments can resume on Thursday, 19th March.

4. Who can I contact in case of questions?

- For laboratory-related enquiries: lab@medistri.swiss
- For sterilization or logistics enquiries: customerservice@medistri.com or +36306573723