



Providing Sterilization & Laboratory Services
for the world's most innovative healthcare
companies.

Customer Notification - April 1st 2026

Switzerland's Good Friday Partial Closure

Dear Business Partner,

Please be informed of the following service arrangements during the upcoming public holiday:

Friday, 3rd April 2026 (Good Friday)

- **Laboratory:** Closed. Samples can be received on 3rd April, but processing and test results will resume on 6th April.
- **Sterilization:** Operating as usual. Certificates will be available from 6th April.
- **Logistics:** Goods reception remains open on 3rd April, processed as express (+25% surcharge). Outbound shipments **will resume on 6th April**.

We would greatly appreciate if you would be able to complete as much expedition shipments as possible, the week and days prior to the 3rd of April.

Contacts for Enquiries

- Laboratory: lab@medistri.swiss
- Sterilization & Logistics: customerservice@medistri.com | +41 (0)26 676 90 80

We thank you in advance for your understanding and wish you a wonderful day.

— Your Medistri Team

FAQ – Good Friday 2026

1. Can I send laboratory samples on Friday, 3rd April?

Yes. Sample reception will be possible on 3rd April. However, the laboratory will be closed, and processing will resume on 6th April.

2. When will my laboratory results or sterilization/treatment certificates be available?

All results and certificates will be uploaded to MyMedistri from 6th April onward.

3. Will the sterilization service continue during the holiday?

Yes. The sterilization department will operate as usual on 3rd April. Administrative activities (including Customer Service & Helpdesk) will resume on 6th April.

4. Is goods reception available on 3rd April?

Yes. Goods reception will remain open. Receptions on 3rd April will be treated as express and subject to a +25% surcharge.

5. When will outbound shipments be processed?

Outbound shipments will resume on Monday, 6th April.