



Providing Sterilization & Laboratory Services
for the world's most innovative healthcare
companies.

Announcement

BatchProtect™: Additional Protection for High-Value Healthcare Products

September 21st 2026

Healthcare products often represent significant investments in manufacturing, logistics, testing, packaging, and regulatory preparation before they reach sterilization.

For manufacturers managing high-value products or critical production batches, risk management remains an important consideration throughout the outsourcing process. BatchProtect™ was developed to provide an additional layer of contractual protection for eligible products processed at Medistri.

What Is BatchProtect™?

BatchProtect™ is an optional contractual service available for eligible Medistri customers. Subject to confirmation by Medistri and the applicable contractual conditions, the service may provide protection against certain direct physical loss or destruction of products occurring during eligible operations within Medistri facilities. BatchProtect™ is a contractual service and does not constitute an insurance product.

Why Do Manufacturers Use BatchProtect™?

Some healthcare products already represent substantial replacement value before sterilization begins. Examples may include:

- High-value medical devices
- Complex assemblies
- Customized products
- Products with long manufacturing lead times
- Limited production batches
- Critical products that may be difficult or costly to reproduce

For these products, BatchProtect™ gives manufacturers the option to add an additional layer of contractual protection to their outsourcing strategy.

How Does BatchProtect™ Work?

When requesting BatchProtect™, customers declare the replacement value of the products included in the batch. The declared value should reflect the actual production or replacement cost of the products and exclude resale price, market value, expected profit, or commercial margin. The applicable BatchProtect™ conditions are then defined according to the specific characteristics of the project and confirmed by Medistri before processing.

Interested in BatchProtect™?

Contact your dedicated Customer Success Specialist to review your products, batch value, and protection requirements and define an appropriate BatchProtect™ arrangement. You can also contact us at contact@medistri.com.

To learn more about Medistri's Batch Protect Services, please visit our Terms and Conditions on our website [here](#) or contact us at contact@medistri.swiss.

– The Medistri Team

#Medistri



Which Conditions Apply?

BatchProtect™ is governed by the applicable Medistri contractual framework and any customer-specific conditions agreed for the relevant project. The service:

- Applies only where BatchProtect™ has been selected and confirmed
- Requires an accurate declared replacement value
- Applies only to eligible incidents within the agreed scope
- May include customer-specific deductibles and compensation limits
- Does not constitute an insurance product
- Does not extend Medistri's liability beyond the applicable contractual framework

Customers should review the applicable contractual documentation for complete details regarding eligibility, exclusions, protection limits, and other conditions.

Why Choose BatchProtect™?

BatchProtect™ complements Medistri's existing quality systems, validated processes, and operational controls. It does not replace quality management or process controls. Instead, it provides an additional contractual option for customers managing products where the value or criticality of a batch justifies additional protection.

A Tailored Approach

Every product and supply chain is different. Batch value, manufacturing lead time, ability to reproduce or reprocess the product, and the level of protection required can vary significantly from one customer to another. For this reason, BatchProtect™ can be adapted based on factors such as:

- Declared batch value
- Product characteristics
- Processing requirements
- Scope of eligible operations
- Deductible
- Compensation limit
- Customer-specific contractual requirements

Customers should contact their dedicated Customer Success Specialist to define a BatchProtect™ solution adapted to their needs.